

# HERE ARE 10 IMPORTANT QUESTIONS

...to ask every company during the estimating process

## ❏ What brand of coatings do you use?

Your contractor should be willing to give you the supplier's name and telephone number for all products they recommend. You have a right to know what products will be used in your home.

All of our authorized dealers and franchisees use our proprietary, green industrial coating polymers in every coating system applied. Please visit our website at [www.eco-corflex.com](http://www.eco-corflex.com).

## ❏ May I please have the technical data sheets for the products you use?

A "technical data sheet" is an industry-required document that describes the characteristics of the product. Beware of any firm that will not willingly give you this document when asked. As a homeowner, you are entitled to have the technical data on any product used in your home.

The product technical datasheets and material safety sheets are available on our website: <http://www.eco-corflex.com/data-sheets/>

## ❏ Are you certified with the coating supplier to apply these coatings? May I please see your training certificate?

For a quality floor finish, professional-grade products are essential. Proper application of these compounds requires technicians who are trained in surface preparation, application, and finishing techniques. If they say they are certified, ask to see the certifications as evidence of their training for specific products.

All of our authorized dealers and franchisees are certified and trained according to ISO 9001:2008 standards and attend annual training sessions.

## ❏ What is the level of volatile organic compounds (vocs) in the products you use?

Today's premium coatings are environmentally friendly. Unfortunately, many companies still use older products that have hazardous levels of VOCs. Make sure the company you choose uses products that have been rated as "Zero" or "Low VOCs" by an approved ASTM International test method. If the company does not know the VOC level, you can find this information on the product technical data sheet or by calling the supplier.

All products used by our authorized dealers and franchisees are rated Zero or Low VOCs.

## ❏ Is the company that supplies your coatings an EPA lead safe certified firm?

Yes or No. If yes, ask to see the certification.

Eco-CorFlex Industrial Polymers is an EPA Lead Safe Certified firm.